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American National Bank Chooses Clearent as Merchant Services Provider

Clayton, MO – May 10, 2011 – Today [Clearent](#) announced a partnership with [American National Bank](#) to provide merchant services to the bank's commercial customers in North Central Texas.

American National Bank embarked on a search for a new merchant account service provider to help them grow and manage their program. "Because of the issues we experienced in the past, finding a partner that was dedicated to providing superior customer service was at the top of our list," remarked Roy Olsen, SVP/Cashier of American National Bank. "Our customers expect their questions to be answered quickly and accurately, and Clearent helps us do just that. It's easy to see that their experienced team is committed to providing the same level of service that our customers have come to know and expect."

Clearent's innovative technology was another driving factor behind American National Bank's decision to change providers. "We now have access to an intuitive, graphical interface for boarding our merchants. Clearent's system is so easy to use that we've been able to get merchants up and processing faster, and even reduce the amount of time it takes to train our employees," said Olsen.

In addition, American National Bank now has access to a [suite of online tools](#) that makes it easier to manage their program and provide better service to their merchants. Olsen continued, "With our last provider, it was very difficult to get the data we were looking for. Clearent's online reporting tools are unlike any in the industry. We get the answers we're looking for quickly and easily."

American National Bank was also extremely pleased with their [conversion](#) to Clearent, including how quickly it was completed and the hands-on support they received throughout the process. Olsen commented, "Thanks to Clearent, we were able to convert 95% of our merchants in just a few weeks. They were right here, helping us manage the process and reaching out to our customers to make sure each step of the plan was executed smoothly."

"We're excited to have the opportunity to support American National Bank as their merchant account service provider," remarked Dan Geraty, CEO of Clearent. "Now more than ever, providing superior customer service is a critical focus for banks. We're committed to delivering exceptional support, along with a full range of products and services to support American National Bank's growing portfolio."

About Clearent

Clearent is a payment processor whose proprietary technology and responsive support enable financial institutions, ISOs and merchants to maximize the value of their merchant services program. Clearent's intuitive, web-based systems are simple to use and provide at-a-glance business intelligence not available from other providers. To learn more, visit www.clearent.com or call 866.205.4721.